



Youth Chair Trade-Up Program

What is the TiLite Youth Chair Trade-Up Program?

TiLite's Youth Chair Trade-Up Program allows any purchaser of a new TiLite TR, TRA, ZR, ZRA, Aero T, or Aero Z who is under the age of 14 at the time of initial purchase to trade their chair for a larger frame one time before the user's 18th birthday. The program offers every user under the age of 18 the opportunity to design a new wheelchair without incurring the full cost of purchasing a brand new wheelchair.

How much does the Youth Trade-Up Program cost?

Chair Type	Trade Up Price
TR	\$2,100.00
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Aero T	\$1,750.00
ZR	\$2,050.00
ZRA	\$1,950.00
Aero Z	\$1,700.00

What is included in the cost of the Youth Trade-Up Program?

The trade-up program includes, depending on the chair type:

- Standard Angle Adjustable Footrest.
- Standard Front Casters.
- Standard Rear Wheels.
- Standard Handrims.
- Standard Tires.
- Standard Quick Release Axles.
- Folding Aluminum Adjustable Height Backrest.
- Standard Velcro Adjustable Back Upholstery.
- Standard Tension Adjustable Bolt-On Seat Upholstery.
- An anodized aluminum camber tube cut to the width of your new frame in the standard camber of your choice.

* All Trade-Up Frames will be manufactured to the specifications in effect at the time the Trade-Up order is placed with TiLite. For example, at this time, if a user with a TR Series 2 desires to trade up, the user will receive a TiLite TR Series 3. In the case of models that are discontinued without a direct replacement, the Trade-Up Frame will be built in the nearest possible replacement model. In all such cases, TiLite will provide any new parts or components necessary to convert such user's existing chair to the Trade-Up Frame model.



How do I take advantage of the Youth Trade-Up Program?

The trade-up program is available only to the original end user of the chair. The TiLite dealer or distributor who orders the trade-up chair will be responsible for disassembling the original chair and assembling the new chair utilizing the new parts included in the Trade-Up Program and the remaining hardware and components from the original chair. Once the new chair has been received, the original frame **MUST** be shipped back to TiLite. If we do not receive back the original frame, the dealer or distributor will be charged for the full retail cost of the frame and components. Please contact TiLite Customer service for an RMA to return the original chair.

How do I Quote or Order a Youth Trade-Up?

Please fill out a T Series or Z Series Order Form with the new chair options. At the top of the order form, write “Youth Trade-Up” and provide the serial number of the current chair. When using EZ-Ti to quote or order a Youth Trade-Up, please fill out the Miscellaneous Request section with the Serial Number and the words, “Youth Trade-Up”.

What if I want to upgrade certain parts as part of the Youth Trade-Up Program?

Upgrades will be charged at on-chair pricing. Please contact TiLite Customer Service for a full price quote.

What if I need new parts that are not part of the Youth Trade-Up Program?

Replacement parts that are not part of the Youth Trade-Up Program (such as wheel locks or color anodized components) will incur an additional charge. Please contact TiLite Customer Service for a full price quote.

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TiLite reserves the right to make changes to specifications and pricing at any time and without notice.

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